

ni-msme - the premier Institute

ni-msme, the pioneer institute in the field of MSME is playing a major role in providing pro-business environment to foster the progress of MSME towards success and prosperity. The raison detre of this Institute is to assist the Government in formulating policies for micro, small and medium enterprises and to help the practicing and potential entrepreneurs through a host of services like training, research, consultancy, information, education and extension.

Set up in 1962, ni-msme has made valuable contributions by creating an impressive record of achievements beyond the Indian shores, enabling other developing countries to get the benefit of the Institute's facilities and expertise.

Located in a sprawling and enthralling campus amidst a rich natural setting, ni-msme is well equipped with both physical and academic infrastructure. In keeping with the changing times and technological changes, the Institute has updated its style of functioning by focusing on the use of IT in every aspect of its activities, but at the same time retaining the wisdom and advantages of deeply ingrained traditional practices.

The core activities are being implemented through Centres like Centre for Industrial Planning and Development (C-IPD), Centre for Policy Research (C-PR), National Resource Centre for Cluster Development (NRCDC), Centre for Promotion of Advanced Management Practices (C-PAMP), Centre for Industrial Credit and Financial Services (C-ICFS), Centre for Logistics and Integrated Materials Systems (C-LAIMS), Centre for Environment Concerns (C-ECO), Intellectual Property Facilitation Centre for MSMEs (IPFC), Centre for Entrepreneurship and Industrial Extension (C-EIE), Centre for Consultancy and Counselling (C-CC), Centre for Communication and Information Technology (C-CIT), Small Enterprises National Documentation Centre (SENDOC) as well as cells like Economic Investigation and Statistical Cell (EISC), ni-msme NGO Network (N-Cube), Women Studies Cell (WSC), Employee Assistance Cell (EAC), Live Projects Cell (LPC), Resource Centre for Traditional Paintings (RCTP), Goods & Services Tax (GST) Cell and Livelihood Business Incubator (LBI)

The Institute stores and supplies information that helps make a successful entrepreneur who is well versed in the intricacies of business and can participate in business activities intelligently and diligently through its Small Enterprises National Documentation Centre (SENDOC) and knowledge portal www.msmeinfo.in. Livelihood Business Incubator (LBI) established in 2016 under the Scheme of ASPIRE of Ministry of MSME, Govt. for creating a favorable ecosystem for entrepreneurial development in the country.

The Institute has trained more than 5,32,000 participants by organising around 15,800 programmes which includes prospective/existing entrepreneurs and officials from various Ministries of Govt. of India and State Governments till March 2019. The Institute is implementing ITEC Scheme of Ministry of External Affairs, Govt. of India since 1967 and trained more than 10,000 International Executives from 142 developing countries till March 2019. The Institute has also undertaken more than 940 research and consultancy projects.

The management of the Institute rests with the Governing Council appointed by the Government of India. The governing body acts through the resident Director. The present Director is **Mr. D. Chandra Sekhar**

For further details, please contact



The Registrar

National Institute for Micro, Small and Medium Enterprises

(An Organisation of the Ministry of MSME, Govt. of India and ISO 9001-2015 Certified)

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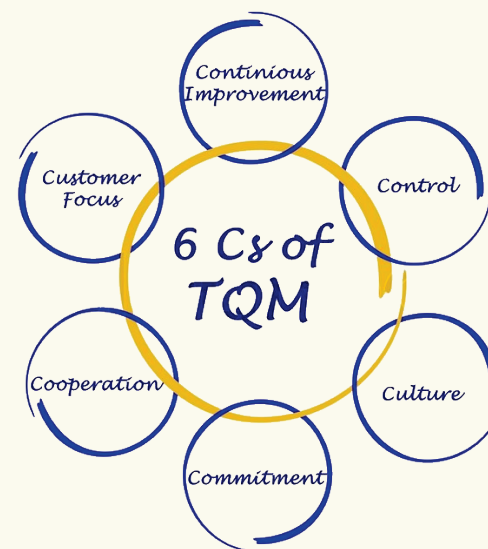
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Training programme
On

Total Quality Management for MSMEs

19 - 21 August, 2019



Programme Director

V. SWAPNA



National Institute for Micro, Small and Medium Enterprises

(An Organisation of the Ministry of MSME, Govt. of India and ISO 9001-2015 Certified)

RATIONALE

MSMEs play an important role in economic development worldwide considering their contribution in GDP, employment and local resource utilization. Despite being important economic entity, MSMEs face challenge of meeting quality requirements and create environment of trust for customers which usually stems from their size. MSMEs tend to have informal rules and procedures, a fluid culture, a simple planning and control system, modest human and financial resources, and a limited customer base. As a result, compared to large enterprises, they tend to have greater quality issues. Total Quality Management (TQM) is one such system which can provide effective solution to quality issues faced by MSMEs. TQM is the combination of Quality and Management tools aimed at increasing business and reducing losses due to wasteful practices. TQM integrates all organizational functions including but not limited to marketing, finance, design, engineering and production, customer service majoring on meeting customer requirements and organizational objectives. The present training programme provides an understanding of TQM tools, TQM techniques and TQM concepts apart from TQM Implementation in MSME sector.

PROGRAMME CONTENTS

- ◆ Introduction to Total Quality Management
- ◆ Important Aspects and Principles of TQM
- ◆ 5S, Kaizen & Kanban
- ◆ Lean & TPM
- ◆ Planning & implementation of TQM
- ◆ Best practices of TQM implementation in MSMEs
- ◆ MSME Schemes on Quality

METHODOLOGY

This programme will adopt a practical and interactive approach including Group Discussions, Self-learning Exercise & Case Studies. Sessions will be handled by eminent Quality experts (technical/legal) connected with the topics of proven track record.

FOR WHOM

Enterprises, MSMEs, Academic institutions & Universities, MSME Development Institutes, Consultancy Organizations, Incubators, Quality professionals, Industry Associations, Business development cells, Entrepreneurship Cells, Engineers, Management consultants, PSUs, Marketing Agencies and others engaged in technical endeavors

DATE & VENUE

19-21 August, 2019 (3 days), at **ni-msme, Hyderabad.**

ADMINISTRATION

The programme is full time. Normally the session timings are between 9:00 a.m. to 05:00 p.m with breaks for coffee and lunch. Guest rooms are spacious and can accommodate on twin sharing.

FEE

Rs. 7,500/- (Residential) / Rs. 6,000/- (Non-Residential) per 3 days (18% GST as applicable). The fee covers cost of tuition, reading material, boarding and lodging. It does not cover travel costs of participants. Fee should be paid in advance by way of demand draft drawn in favour of the Director (Admin & logistics), **ni-msme**, Yousufguda, Hyderabad – 500 045. Fee once paid shall not be refunded. However, a substitute may be permitted.

Certificate will be awarded at the end of training programme.

JOINING INSTRUCTIONS

Accepted nominees are requested to reach **ni-msme** a day in advance of the commencement of the programme. During the programme participants are advised to keep themselves free from all official and personal commitments.

Please address your nominations by 3rd June 2019 to:

V. Swapna

Associate Faculty Member

NATIONAL INSTITUTE FOR MICRO, SMALL AND MEDIUM ENTERPRISES (ni-msme)

(An Organization of the Ministry of MSME, GoI and ISO 9001-2015 Certified)

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